



Who are Don't Need a Reason?

Don't Need a Reason Ltd
Company No 8867598
Directors - Neville and Denise Stephenson

Ordering

All products offered are subject to availability and we cannot guarantee availability of the products listed.

After you complete your order, by successfully submitting payment, you will receive an email confirmation of your order. This means that your bank has authorised the transaction, but does not guarantee our final acceptance of the order. If we accept your order, we will send you an email confirmation once the goods have been despatched. Upon receipt of your order, your account will be debited for the full amount.

With regards to the alcoholic products, you, and the recipient, must be of legal age to purchase and accept alcohol both in the country where you place the order and the destination country.

We suggest that you check with your local authority to make sure that you will not be breaking any local laws by ordering alcohol from us. In the UK it is illegal for any person under the age of 18 to buy, or attempt to buy, alcohol for themselves or for any other person under the age of 18.

Please be advised that the legal age varies in different countries.

Prices

The prices displayed on our website are in British pounds. We do our utmost to ensure that the prices displayed on our website are correct. However we reserve the right to validate those prices before we process your order.

Delivery

Delivery times depend on the service selected and destination country. We will not be held liable for any loss caused to you by late delivery. Please contact us right away if your goods do not arrive when expected and we will investigate. Please note that as all packages must be signed for we do not send to P.O boxes

General

These terms and conditions are governed by the laws of England and Wales, but do not affect your statutory rights.

When placing an order with Don't Need a Reason Ltd you are making an offer to purchase the goods contained within that order. We reserve the right to accept or decline that offer.

We have made every effort to display the products and voucher packs featured as accurately as possible. However, the colours we use, as well as the display and colour capabilities of your particular computer monitor, may greatly affect the colours you actually see on the screen. Don't Need a Reason cannot be held responsible for any limitations of your monitor and cannot guarantee that your monitor's display of any colour, texture, or detail of merchandise will be accurate / the same as the actual product.

Also with regards to activity days, photographs and experience titles are intended to give a general idea of the activity described, and do not form part of any contract between you and Don't Need a Reason.

Please note depending on the location you choose the experience title may differ to that of experience title used by our suppliers, but this does not effect your entitlement as described in your Voucher pack.

Where applicable, the price of the Voucher includes the cost of providing you with personal accident insurance cover to participants up to 75 years old. This insurance cover is only included if indicated on your Voucher and is not available for activities that take place abroad. Full details of insurance cover are available on request.

Don't Need a Reason issues face value vouchers ("Vouchers") entitling the Holder to choose, up

to the value stated on the Voucher, one of a range of activities supplied by Don't Need a Reason and provided by selected suppliers.

We will not accept liability for any errors in the description of goods on the website, and can change those descriptions at any time. We will however do our utmost to correct any problems as soon as we become aware of them.

Don't Need a Reason Ltd can only be held liable for loss up to the cost of the product(s) purchased.

We will not be responsible for any losses resulting from your use, or your inability to use our website.

We do not guarantee that our website is free from viruses or other infecting programmes.

You may view and print out our pages for the sole purpose of buying a product or products. The copyright belongs to Don't Need a Reason Limited. You may not use pictures, logos, graphics, text or descriptions on our site for any other use.

Don't Need a Reason Ltd respects other people's copyright and intellectual property rights (IP). Although we sometimes refer to them on the website and on the labels of products we make and distribute (something which is pretty much unavoidable!), we don't claim copyright or any IP or assert any rights of ownership or any other intellectual property rights over any brands or trademarks owned by others.

We don't claim or assert copyright or any rights of ownership over any third party trademarks or intellectual property rights which are referred to on products or in any descriptive text which relates to products either on this site or otherwise. We use factual statements to describe the source of the whisky or other contents of those products, for example, if we bottled a delicious single cask distilled at the outstanding Aberlour distillery then we would say exactly that. In that instance we would be using "Aberlour Distillery" as a geographical descriptor, and not in an attempt to reference the trademark "Aberlour", which we do not own.

The same goes for drams - the label describes the bottle we opened and decanted into drams, so a dram with "Glenfarclas 40" on it indicates that we opened up a sealed bottle of Glenfarclas 40 Year Old and decanted it into clean food-safe containers in a clean (food safe) environment.

Cupcakes

ALL ingredients we use are suitable for vegetarians and do not contain alcohol.

It is recommended that the cakes are stored in a cool place in their box or even in an airtight container. Do not store them in the fridge as they will become dry. We also recommend the cakes are consumed within 4 days of receipt. They are perfectly fine for up to 6 days, but may not taste as fresh.

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